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Judith A. Riley

12316 Hidden Forest Boulevard
Oklahoma City, OK 73142

July 13, 2012

VIA UPS Express Delivery

Public Service Commission of South Carolina
Saluda Building
101 Executive Center Drive
Columbia, SC 29210
(803) 896-5125

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SC PUBLIC SERVICE
COMMISSION

RE: Service Quality Report – 2nd Quarter 2012 (ending June 30, 2012)

Please find the SCPSC Quarterly Service Quality Report for **EveryCall Communications, Inc.**, enclosed.

If you need further information, or if you have questions, please contact me at (405) 755-8177 ext. 25, or by email at mdean@telecompliance.net

Sincerely,

A handwritten signature in black ink that reads "Matt Dean".

Matt Dean
Regulatory Agent

SCPSC CLEC – QUARTERLY SERVICE QUALITY REPORT

SOUTH CAROLINA OPERATIONS

COMPANY NAME

EveryCall Communications, Inc.

QUARTER / YEAR

2nd / 2012

Month:	APR	MAY	JUN
Number of Customer Access Lines	<u>191</u>	<u>186</u>	<u>177</u>
Trouble Reports / Access Line (%)	<u>1.1%</u>	<u>5.3%</u>	<u>5.6%</u>
Customer Out of Service Clearing Times (%)	<u>87%</u>	<u>85%</u>	<u>85%</u>
New Installs Completed w/in 5 Days (%)	<u>0%</u>	<u>0%</u>	<u>0%</u>
Commitments Fulfilled (%)	<u>0%</u>	<u>0%</u>	<u>0%</u>

Comments / Explanations: We had no orders for service in the 2nd quarter; therefore no installations, which explains the 0% for the last two items.

Person Making Report / Contact Information: Jon Seger

225-252-3332 / seger@everycall.com